

## McCall Website Privacy Policy

### Purpose

McCall is committed to **protecting your privacy** and handling your personal information in accordance with the **Privacy Act 1988 (Cth)** and the **Australian Privacy Principles (APPs)**.

This privacy policy explains how we collect, use, store, disclose, and protect your information when you visit our website or interact with us online.

### Scope

This policy applies to all personal information collected through:

- our website, including web forms, subscriptions, and cookies
- email or online contacts
- any online transactions you may make

### How we use your Information

McCall uses your personal information for lawful purposes including:

- responding to your enquiries
- providing services or information you request
- improving our website and services
- sending newsletters and updates **with your consent**

We do not sell or trade personal information.

### Cookies and Analytics

We use cookies and tracking technologies to understand website usage, improve functionality, and customise user experience.

You may disable cookies in your browser, but this may limit some features.

### Disclosure and Third Parties

We may share personal information with trusted service provider partners who assist in delivering our services. We ensure they handle your information securely and only for the purposes defined in this policy

We will not disclose personal information to overseas third parties **unless required by law or with consent**.

## McCall Website Privacy Policy

### Security

We take **reasonable steps to protect** your information from misuse, interference, loss, or unauthorised access, modification, or disclosure through appropriate administrative and technical safeguards.

### Access and Correction

You have the right to request access to the personal information we hold about you and ask us to correct it if it's inaccurate or outdated (consistent with the Privacy Act).

### Complaints

If you believe we have breached this policy or the Privacy Act, you can contact us in writing. We will respond to your complaint within a reasonable timeframe. You may also contact the **Office of the Australian Information Commissioner (OAIC)**.

### Changes to this Policy

We may update this policy from time to time to reflect changes in law, technology, or how we operate. The updated policy will be available on our website.

### Contact Details

If you have questions or concerns about this policy or your personal information, please contact us at:

- **Email:** [engagement@mccall.org.au](mailto:engagement@mccall.org.au)
- **Phone:** (02) 9679 1031